



Consulting & Project Management

Floorcovering Technologies Group

Capability Statement

Company History

Floorcovering Technologies Group has been delivering carpet expertise to Government and major commercial organisations for over 16 years. Our founder and current Technical Director, Noel Emselle, brings over 40 years of industry experience to the company, including 17 years at AWTA Textile Testing Facilities. Noel is the immediate past President of the Textile Institute Southern Australia Section, also current member of the Carpet Institute of Australia's *Technical and Environmental Committees*.

In 2003 Noel's son Terry Emselle took over as Managing Director; having worked in the business for over 14 years as a Consultant and Project Manager as well as 5 years as a Director of the company.

Since 2003 the company has expanded rapidly, leveraging off more than 30 years of construction industry experience as well as the development and implementation of dedicated service and project delivery systems. These proven project management systems have been adopted for occupied office carpet replacement, tenancy upgrades, disaster recovery programs and a revolutionary approach to carpet supply and installation management.

Floorcovering Technologies Group is one of Australia's leading independent commercial floor covering consulting and project management companies. At present there is a team of 10 consultants, project managers and corporate account managers servicing all capital cities within Australia. This team is backed up by a dedicated administration staff located at our head office.

Location

Floorcovering Technologies Group is an Australian owned business based in Melbourne Victoria.

The Head Office and Victorian State Office are both located at our modern premises in North Melbourne, combining an attractive showroom for commercial clients with modern open plan offices and vital warehousing facilities.

The Sydney office is located on the North Side at Lane Cove close to transport links and the Sydney CBD. Brisbane is serviced by an FTG agent located in Surfers Paradise, with quick access to Brisbane's CBD. Canberra is serviced from our new office in Fyshwick and works closely with our Sydney office on regional or larger projects.

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green building council australia
MEMBER

Tasmania, South Australia and Western Australia are regularly serviced from our Melbourne or Sydney offices. We have ongoing relationships with carpet contractors throughout Australia which allows us to reach most cities and regional areas.

Our Expertise

Floorcovering Technologies Group maintains its focus on services to building owners, managers and tenants of commercial properties and Government organisations, combining Australia's leading carpet consultancy with occupied area carpet replacement project management and comprehensive relocations expertise.

A major part of our Consulting experience is converted into the development of national carpet guidelines and technical specifications for both private sector and government organizations.

Our customers benefit from our expertise through simple, practical, cost effective solutions, but, what we deliver on site is only half the job. Our services are built around simplifying the entire process for our customers by utilising our Service and Project Delivery Systems.

Key Services

Consulting:

- Problem investigation and resolution
- Condition and OH&S Audits
- Procurement Strategies
- Project Strategies
- Specifications and quality management
- Carpet selection and installation guidelines for large portfolios

Management:

- Major project management
- Occupied area project management
- Multi-site project management
- Portfolio carpet management
- Problem management
- Disaster recovery management

Services:

- Supply and installation
- Repairs and maintenance
- Maintenance programs
- Specialist cleaning

Our Staff

Our staff is our major asset. We are continually providing training and educational programs to enhance their industry, technical and environmental knowledge. Guest speakers are often employed to *workshop* new ideas and reinforce more traditional ideas such as product knowledge, quality control and sustainable practices within our industry

All our technical staff have solid backgrounds in carpet industry related fields including consulting, project management and commercial installation contracting. Our company prides itself on employing the best in the industry.

Our valuable corporate account executives are fully conversant with all manufacturers' products and their correct commercial applications and can easily double as project managers when called upon.

Ongoing training is vital in this role to keep up with trends within the industry as well as legislation changes and new codes of practice in many industry related areas.

Clients

The diversity of our clients reflects the market penetration and reputation achieved by Floorcovering Technologies Group over the past 14 years.

Many clients engage us for our consulting expertise or to project manage complex multi-floor installation projects. While others may require a multi-floor occupied area carpet supply and installation project.

Our core business can be broken down into 2 segments, Government and Commercial Clients.

Most of FTG's clients are key decision makers from the Property Management or Facilities Management sector or related positions within the Government.

Increasingly Fund Management Organisations, as well as property management companies, are relying on our company to advise on environmental best practice for carpet replacement in both occupied and unoccupied areas. FTG will also undertake commissions to develop Procedural Guidelines and Carpet Technical Specifications for our clients.

An brief example of our client base is listed below:

- Knight Frank Newmark Global
- CBRE (CB Richard Ellis)
- Jones Lang LaSalle
- Macquarie Asset Services
- United Group Services
- Victoria Police Properties
- Honeywell
- Brookfield Multiplex
- Bovis Lend Lease



Examples of Current and Recent Projects

New Royal Children's Hospital Project, Melbourne
Consulting and Project Management - 160,000 m² resilient flooring and carpet tiles

Victorian Police Centre, Melbourne
Consulting and Project Management - 20,000 Square meters of occupied area carpet tile installation.

Suncorp Building , Collins St. Melbourne
Supply and installation - 14,000 m² of carpet tile installation

Foreign Affairs & Trade Building, Canberra
Consulting and Project Management - 40,000 m² broadloom carpet installation

Stockland Property Management, Melbourne
Supply and Installation - 10,000 m² of carpet tile installation

Australian Taxation Office, Northbridge, Perth Western Australia
Consulting and Project Management - 15,000 m² broadloom carpet installation

Executive Building, Tasmanian Premiers Offices, Hobart Tasmania
Consulting and Project Management - 10,000 m² occupied area carpet tile installation

Australian Taxation Office, Hurstville Sydney
Consulting and Project Management - 14,000m² occupied area carpet tile installation

Lands Building, Hobart Tasmania
Project Manage, Supply and Installation - 11,000m² of occupied area carpet tile installation

Environmental Policy Statement

This Environmental Policy Statement covers FTG's operations throughout Australia and will be communicated to all staff and is available to the public.

FTG will continually improve its business performance and conduct its operations in an environmentally responsible manner, clearly reflecting a commitment to fostering the sustainable use of the Earth's resources.

FTG will also implement and maintain an Environmental Management System using ISO 14001 guidelines.

Within our own operations we will:

Comply with all relevant environmental legislation and regulations, and other initiatives to which we subscribe.

Incorporate environmental better practice into our core business plans and management processes.



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Minimise negative impacts we may have on the environment, through efficient use of resources, and reduction in emissions.

Develop a framework for setting, assessing and reviewing our environmental objectives and targets, which will include key environmental management and performance indicators against all aspects of FTG's operations.

Provide regular monitoring and reporting against these indicators to all staff.

Incorporate environmental *better practice* into all floor covering and refurbishment solutions including reducing, reusing and recycling of waste.

Ensure we work closely with our clients, suppliers, local communities, and other interested parties to continually improve our processes in environmental better practice, and

Foster the initiation and ownership of environmental activities by all our staff, thereby creating a strong environmentally aware business culture.

FTG Publications

Floorcovering Technologies Group endeavours to keep our clients and future clients well informed about industry news, environmental best practice, sustainable ideas and new products by publishing a bi-monthly *Technical Bulletin* available from our website or by request.

Our Technical Director, Noel Emselle, has also researched and written a comprehensive document titled, *The Commercial Carpet Resource Guide*. This very informative publication can be found in the form of a bound book available from our head office or an environmentally friendly downloadable version accessible from our website.

The Commercial Carpet Resource Guide, is a must for clients who are interested in prolonging the life of one of their major assets (carpet) or to improve their knowledge on all aspects of carpet care, carpet problems and general carpet maintenance issues.

Numerous other Technical Bulletins on topics ranging from Fire Regulations to Sustainability are available to our clients.

Floorcovering Technologies Group Contact Details

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All other offices can be contacted via our 1300 number.

